Western Association of State Highway and Transportation Officials

Committee on Highway Transport

State Report

State: Arizona   **Report Date:** 10/5/12

Completed By: Lori Knight

State Permits Issued Prior Year:	457,211
State Permits Issued Year To Date:	400,828
Western Regional Permits Issued Prior Year:	1
Number of Staff Issuing Permits:	Approx 200 statewide
Does your State offer Online Permitting	☒ Yes ☐ No
If yes, what types of permits are offered online? (ie. Single trip, Annual, etc or All)	Single Trip Registration, Motor Carrier, Use Fuel Permits, Oversize and Overweight Single Trip, 30 day and annual with the exception of a few specialized types of permits
If yes, what percentage of permits are issued without staff review?	Currently approx 2%
New Legislation: SB2673 modifing ARS 28-1142 allowing house boats an "Envelope Permit" within 10 miles of a lake located in the state of Arizona and the State of Utah, not to exceed 150,000 lbs, sixteen and one half feet in width, twenty five feet in height and 120 feet in length. "This law was written to only include the Lake Powell area"	
Permitting System Updates: (Please include money or time saving changes) Currently Arizona is in the contract process for a "New" permitting system that will be GIS based for routing and will be connected to Arizona's current systems for Construction information, Routing restrictions and registration and tax information. Arizona hopes to increase the capability for increased online permit sales without employee review.	
Procedural Changes:	
Innovative or Special Initiatives:	
New/Unique Communication Efforts: (Describe any outreach to your carrier population) ADOT currently meets on a regular basis with the "Over Dimensional Pemit Advisory Council" which is a governor appointed committee comprising of: One member of the Department of Public Safety, One member of the Department of Transportation, One member representing motor carriers, One member of a city of town with a population of 100,000 persons or less and One member of the governors office of highway safety.	
Special Challenges Affecting Permit Operations:	
Uniformity Pursuits:	
Areas of Concern:	
Successes:	
Other:	

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State Report

State: Colorado

Report Date: 10/15/12

Completed By: Danny Wells

State Permits Issued Prior Year:	55,240
State Permits Issued Year To Date	46,494
Western Regional Permits Issued Prior Year:	0
Number of Staff Issuing Permits:	5
Does your State offer Online Permitting:	☐ Yes ☒ No
If yes, what types of permits are offered online? (ie. Single trip, Annual, etc or All)	
If yes, what percentage of permits are issued without staff review?	
New Legislation: Moved Port of Entry from Department of Revenue to Colorado State Patrol within the Department of Public Safety	
Permitting System Updates: (Please include money or time saving changes) A consultant has been hired to assist with system requirements for a new system. W hope to ave final funding approval for a new sytem soon.	
Procedural Changes: Once staffing shortages and I.T. obstacles are resolved, the initial bridge structural analysis for loads > 200k will be performed by permit office staff. Additionally, all statewide regional approvals are now being handled by permit office staff paving the way for continuous movement of these loads. Previously each region instituted their own restrictions making operations difficult for carriers due to inconsistencies. This also decreases turn around times for these permits.	
Innovative or Special Initiatives:	
New/Unique Communication Efforts: (Describe any outreach to your carrier population)	
Special Challenges Affecting Permit Operations: staffing shortages and I.T. limitations	
Uniformity Pursuits: Aside from efforts through AASHTO and WASHTO, CDOT has been represented at the two most recent CVSA meetings, focusing work in the size and weight committee.	
Areas of Concern:	
Successes: At least limited success in pursuit of funding for a new system.	
Other:	

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State Report

State: Idaho

Report Date: 10/02/12

Completed By: Reggie Phipps/Reymundo Rodriguez

State Permits Issued Prior Year:	67,238 calendar 2011
State Permits Issued Year To Date:	51,331 (1-1-12 to 9-25-12)
Western Regional Permits Issued Prior Year:	1,711 calendar 2011
Number of Staff Issuing Permits:	5
Does your State offer Online Permitting:	☒ Yes ☐ No
If yes, what types of permits are offered online? (ie. Single trip, Annual, etc or All)	Annuals only
If yes, what percentage of permits are issued without staff review?	25% off all permits issued for the year 2011
New Legislation: No new legislation planned at this time by the Department	
Permitting System Updates: (Please include money or time saving changes) Currently Idaho is in the process of working with our partner 3M to modernize all DMV systems. Motor Carrier Services (permitting and registrations) will be the 4th and final phase which has a current completion date of late 2014 or early 2015.	
Procedural Changes:	
Innovative or Special Initiatives: Idaho is toward the end of conducting a 10 year special pilot project that allows vehicle combinations to operate at 129,000 pounds on certain non-interstate highways. The vehicle combination must not exceed legal interior and exterior bridge weights and must comply with enhanced safety and reporting requirements. This project will end in 2013.	
New/Unique Communication Efforts: (Describe any outreach to your carrier population) Motor Carrier Services produces a quarterly electronic newsletter titled "E-Trails" to customers who subscribe. Customers can sign up for for this electronic newsletter via our trucking.idaho.gov website which also contains online services and information. Motor Carrier Services also produces a Truckers handbook which contains information pertaining to permitting and registration requirements for customers. Supplemental information in the handbook details fuel tax, commercial safety, important contact numbers, etc.,. Motor Carrier Services also conducts yearly Motor Carrier Seminars where customers not only receive new information pertaining to registration and permitting, but can ask questions pertinent to their needs.	
Special Challenges Affecting Permit Operations: There is an increase in requests for larger and heavier loads. These do not qualify for annual overlegal permits and thus take more time and coordination with other department personnel. These increases in the number of overweight single trip overlegal permits require more bridge analysis to be completed due to deteriorating infrastructure. Construction restrictions rise during the spring, summer and fall which coincides with the busy season for overlegal permit requests. Detouring customers away from their preferred route, requiring additional pilot cars and longer distances impact both customer and the traveling public.	
Uniformity Pursuits: Idaho/WASHTO is working with the Northwest Passage group on recommendations for harmonization of specific overlegal permit requirements (flagging, lighting and signing). Other harmonization efforts will include pilot car and time of travel requirements.	
Areas of Concern: There is a concern on the impacts of MAP21 not only on Idaho but other states in regards to future designated freight corridors, permitting of overlegal loads, additional restrictions, limitations or freezes placed on highways, reporting requirements and etc. Another concern is the increased rate of infrastructure deterioration and the increasing size and weight of overlegal vehicles/loads.	

There seems to be an increasing resistance by enivronmental organizations toward the movement of overlegal vehicles/loads.

Successes: The implementation of the truckers only page on the 511 traveler information system has been a great resource for annual permit holders and staff. Annual permit customers use this website to locate and route their overlegal vehicles/loads around construction restrictions and closed roads, since that is their responsibility as an annual permit holder. Staff has a consolidated location for statewide construction restrictions only affecting permitted vehicles/loads that they utilize to complete routing of vehicles/loads when issuing single trip overlegal permits. Our ITD district personel enter the restrictions into the system at least two weeks in advance if not sooner so that staff and industry can plan and route accordingly.

Other:

Committee on Highway Transport

State Report

State: Montana   **Report Date:**   9-26-12

Completed By: MDT

State Permits Issued Prior Year:	79,486
State Permits Issued Year To Date	59,484
Western Regional Permits Issued Prior Year:	274
Number of Staff Issuing Permits:	5
Does your State offer Online Permitting:	☒ Yes ☐ No
If yes, what types of permits are offered online? (ie. Single trip, Annual, etc or All):	All
If yes, what percentage of permits are issued without staff review?	100
New Legislation:	None
Permitting System Updates: (Please include money or time saving changes)	
Procedural Changes: MCS started to receive fax request for permits, changed the phone system, pushed carriers to use on line application	
Innovative or Special Initiatives: By changing the business process it made permits more accessable, increased the ability for carriers to receive their permits	
New/Unique Communication Efforts: (Describe any outreach to your carrier population) Redesigned the MCS website - are in the process of doing a survey with the motor carrier industry to get input	
Special Challenges Affecting Permit Operations:	
Uniformity Pursuits:	
Areas of Concern:	
Successes:	
Other:	

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State Report

State: North Dakota

Report Date: 09/26/2012

Completed By: Leanna Emmer

State Permits Issued Prior Year:	239,530
State Permits Issued Year To Date:	239,330
Western Regional Permits Issued Prior Year:	0
Number of Staff Issuing Permits:	7
Does your State offer Online Permitting:	☒ Yes ☐ No
If yes, what types of permits are offered online? (ie. Single trip, Annual, etc or All)	All - annual, single trip
If yes, what percentage of permits are issued without staff review?	between 45 to 48%
New Legislation: none at this time	
Permitting System Updates: (Please include money or time saving changes) Presently working with a vendor on developing an automated routing component that will interface with the automated e-permit system. With the increase in permits issued, would have had to more than double the staff in the Permit office. Time savings using present on-line e-permit system ranges from 1 minute to 20 minutes per single trip permit issue. The on-line E-permit system provides a cost and time savings to both the state and motor carrier industry.	
Innovative or Special Initiatives:	
Procedural Changes:	
New/Unique Communication Efforts: (Describe any outreach to your carrier population) Have put on several training sessions for industry this past year on permit types available and how to use the online system.	
Special Challenges Affecting Permit Operations:	
Uniformity Pursuits:	
Areas of Concern:	
Successes: E-Permit on-line system	
Other:	

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State Report

State: New Mexico   **Report Date:** 10-03-2012

Completed By: Leslie Sanchez

State Permits Issued Prior Year:	45,186
State Permits Issued Year To Date:	40,161
Western Regional Permits Issued Prior Year:	0
Number of Staff Issuing Permits:	4
Does your State offer Online Permitting:	☒ Yes ☐ No
If yes, what types of permits are offered online? (ie. Single trip, Annual, etc or All)	Single Trips, Multiple Trips(annuals), temporary reg.
If yes, what percentage of permits are issued without staff review?	None
New Legislation: Allow issuance of Overdimensional Permits for Hay.	
Permitting System Updates: (Please include money or time saving changes): None - NM has an RFP that opened 10/1/2012	
Procedural Changes: None	
Innovative or Special Initiatives: None	
New/Unique Communication Efforts: (Describe any outreach to your carrier population) None	
Special Challenges Affecting Permit Operations: Manpower issues, NM is down one permit agent and one Permit office supervisor	
Uniformity Pursuits: none at this time	
Areas of Concern: The growing number of loads requiring police escorts. The division is being tasked to conduct more escorts taking them away from normal duties. The division is entering into MOUs with carriers to help reduce our costs and pay OT to reduce the strain on the districts statewide.	
Successes: None at this time	
Other: 60 day legislative session approaching in January 2012. We will be proposing a fee for escort vehicles that operate in NM.	

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State Report

State: Texas

Report Date: 10/19/2012

Completed By: Carol Davis

State Permits Issued Prior Year:	741,079 - 25% increase over FY 11
State Permits Issued Year To Date:	62,785 - FY 13 began Sept 1
Western Regional Permits Issued Prior Year:	2,362
Number of Staff Issuing Permits:	65
Does your State offer Online Permitting:	☒ Yes ☐ No
If yes, what types of permits are offered online? (ie. Single trip, Annual, etc or All)	All for online applications
If yes, what percentage of permits are issued without staff review?	60% - staff approval required for permits outside the maximum self-issue envelope of 16'6" high, 16' wide, 110 long, 180,000 pounds; loads going into restriction areas; other permit types not eligible for self-issue due to statutory or process constraints.

New Legislation: 2011 legislature transferred os/ow permitting and size/weight administrative enforcement from TxDOT to TxDMV. This was accomplished January 2012. The TxDMV Motor Carier Division consists of Permitting, TxIRP, and Motor Carrier Credentialing.

Permitting System Updates: (Please include money or time saving changes) Texas Permitting and Routing Optimization System (TxPROS) development project close-out August 2012, moved into maintenance/enhancement phase. In its first year of operations, TxPROS provided ability to improve customer service while managing a 25% increase, issue permits and routes in minutes versus hours, reduce telephone hold times to under 5 minutes, increase fee collections, improve program consistency/transparency and provide a greater range of data for analysis. On the customer side, TxPROS provides ability for carriers to self-issue majority of permits, manage users, equipment inventories, financials, etc. All of this saves time and money.

Procedural Changes: Because of TxPROS, we have streamlined processes and there is more consistency in the way permit rules are applied.

Innovative or Special Initiatives: Ongoing business process improvements; Texas Energy Sector Task Force, which is an attempt to bring state agencies, locals and industry together to proactively address community transportation infrastructure and safety needs resulting from energy production activities.

New/Unique Communication Efforts: (Describe any outreach to your carrier population) TxPROS training and outreach - classroom training, webinars, short online videos covering specific TxPROS training subjects, carrier call-backs after first TxPROS use.

Special Challenges Affecting Permit Operations: A lot of change at once!

Uniformity Pursuits: Continue working through WASHTO/AASHTO committees.

Areas of Concern: Harmonization, credit card fees

Successes: TxPROS implementation and integration. Effectively managing 25% volume increase whle improving service. Successful/ongoing implementation of "Communication and Service Plan" with TxDOT to ensure continued coordination and restriction management.

Other: TxPROS received several regional/national technology and innovation awards in 2012 from groups such as WASHTO, ITS America, Center for Digital Government/GovTech and Government Computer News.

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State Report

State: Washington   **Report Date:** October 5, 2012

Completed By: Jim Wright

State Permits Issued Prior Year:	144,281
State Permits Issued Year To Date:	110,199 - As of September 30, 2012
Western Regional Permits Issued Prior Year:	2,685 --- Year to date: 2,032
Number of Staff Issuing Permits:	Various offices, 5 staff at HQ
Does your State offer Online Permitting:	☒ Yes ☐ No
If yes, what types of permits are offered online? (ie. Single trip, Annual, etc or All)	All except superloads, Fire truck, Govt.
If yes, what percentage of permits are issued without staff review?	All self-issued - 39% of total permits
New Legislation: Administrative Rule changes to authorize Emergency Permitting and Increased Weight of APU - MAP 21	
Permitting System Updates: (Please include money or time saving changes) None	
Procedural Changes: None	
Innovative or Special Initiatives: None	
New/Unique Communication Efforts: (Describe any outreach to your carrier population) None	
Special Challenges Affecting Permit Operations:	
Uniformity Pursuits: NW Passage working group	
Areas of Concern: Harmonization, credit card fees, restriction notification timelines	
Successes: None	
Other: Talking about e-permits. Smart phone, tablet, Kindle…	